



WAITING LIST VALIDATION AND PATIENT SCHEDULING SERVICES

Whether you work in acute or community healthcare in the public, private or not-for-profit sectors in Ireland, Northern Ireland or the UK, we're ready to be your healthcare process outsourcing partner.

Services to Help You Cut Waiting Times and Reduce Waiting Lists

Waiting lists for specialised treatments or surgeries are stressful for patients and can be overwhelming for the admin teams handling them.



We are here to help you reduce this stress and give time back to your teams.

Our dedicated team of validators and schedulers validate patient lists, ensure patients receive the necessary information in a timely manner and helpfully manage expectations.

They handle outpatient and inpatient/day case appointments for specialty lists including:

- Colorectal
- Dental
- Dermatology
- Endoscopy
- ENT
- Ophthalmology
- General Surgery
- Gynaecology
- Ophthalmology
- Tonsillectomy
- Urology

They work across multiple channels – phone (customer service agents and IVR), text messaging, e-mail, online portals and digital apps, and post. It gives you complete coverage with no gaps in provision.

We tailor the offering to your precise requirements to give you a bespoke solution. Our commitment to quality shines through in every interaction, while our experience means we slot seamlessly into your setup, whether you are extending an existing provision or opening a new one.

It's a service that helps you boost productivity by freeing your own teams to work on other activities and, ultimately, focus on better health outcomes.

TTM has validated over 200,000 patients on waiting lists.

Approved framework suppliers to



About TTM Healthcare Solutions

We're the largest supplier of health and social care staff to healthcare services in Ireland and we've been igniting the power of potential in the healthcare market since 2002.

Specialist Healthcare Experts

Exclusively dedicated to healthcare for over 20 years, we have developed unrivalled expertise in this sector. We truly understand your world, the challenges you face and the opportunities you see. Lives depend on you – and you can depend on us.

A Genuine People Focus

The relationships we build with our partners and our healthcare talent set us apart. We have earned their trust through our service and track record of results. We pride ourselves on being able to offer the support you need, when you need it.

The Right Values

Sustainability and making a positive impact are core to our business. We are the first company in our sector to be awarded the Social Value Quality Mark Level 1 from Social Value Quality Mark CIC.

As a specialist healthcare solutions provider our partners turn to us because they see we're ahead of the market, they trust us to understand their evolving challenges and they know we will deliver.



Contact TTM's Team of Specialists

We believe that partnership starts with a conversation. Get in touch today, we'd love to help.

ttm
Healthcare Solutions

We Power Potential



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